



St Cuthbert (Out) Parish Council

c/o Monitoring Officer Mendip District Council

Cannards Grave Road

Shepton Mallet BA4 5BT

Telephone: 07498 780143

Email: parish.clerksco@yahoo.co.uk

Website: www.stcuthbertoutwellsparishcouncil.co.uk

PARISH GUIDE

Reporting Problems on Roads

Want to report a problem on any road in our area?

It can be difficult knowing who deals with what! If you need to report a problem on any road in our area, the following information should be useful.

Somerset County Council

Your concern may involve mud on the road, potholes, fallen trees or branches, blocked drains or other matters of concern to you or your community. County Roads aim to investigate your complaint within 24 hours where resources allow. They will acknowledge your email within 10 days.

Email: countyroads-mendip@somerset.com

Website: <http://www.somerset.gov.uk/roads-parking-and-transport/problems-on-the-road/report-a-pothole-or-road-defect/>

If you need to report a problem concerning verges, faulty street lights, road works, signs and road markings, parking, road closures, inadequate signage or HGVs going down narrow lanes contact:

Highway Group, Somerset County Council, 42 Upper High Street, Taunton, TA1 3PY

Tel: 0300 123 2224

Email: roadsandtransport@somerset.gov.uk

Website: www.somerset.gov.uk

Travel Somerset Live Planner checks for road closures, diversions and other disruptions to your route.

Website: www.travelsomerset.co.uk

Mendip District Council

The District Council is responsible for repairing fences, walls, roads and footpaths under their ownership. Also, in some cases, pavements and highways which do not belong to them or are privately owned. Advice can be obtained from:

Mendip District Council, Cannards Grave Road, Shepton Mallet BA4 5BT

Tel: 0300 303 8588

Email: customerservices@mendip.gov.uk

Website: www.mendip.gov.uk

PACT (Partnership and Community Together)

If you wish to report, discuss, or check progress with problems in person regarding parking, speeding, traffic lights or other related matters of concern to you in your locality, PACT meetings are held regularly, usually in Wells Town Hall. This is a forum for discussing matters of local concern and anyone is welcome to attend.

Email: margaret.brown@avonandsomerset.police.uk

CSW (Community SpeedWatch)

CSW is very active in our area. Individual Volunteers join together and work with Avon and Somerset Police. See our Parish Guide "Stopping Speeding Through Villages".

Avon and Somerset Police

You can find more information about PACT meetings and CSW from the Police.

Website: www.avonandsomerset.police.uk

If you need to report an accident where someone has been injured or killed; the flow of traffic is blocked; property has been damaged and the owner is not aware; danger may be caused to other road users; cattle, sheep, a goat, horse, ass, mule or dog has been injured or killed call 999.