

St Cuthbert Out Parish Emergency Plan- DRAFT 3

Appendix Four – List of Key Contacts for Emergencies

If there is immediate danger, call 999

Organisation	Emergency Number	Non-emergency
POLICE	999	101
FIRE AND RESCUE	999	01392 872 200
AMBULANCE	999	
COASTGUARD	999	

If there is a problem with services, contact the provider directly

UTILITY COMPANIES			
Utilities are provided by a number of different companies. If you call the wrong one for your area, they will either redirect you or give you the correct number.			
Function	Provider	Telephone	24 hour Emergency Number
Gas	Cadent		0800 111 999
Electricity	Western Power Distribution	0800 096 3080	0800 678 3105 OR Speed dial 105
Dialling 105 is a new scheme, and your call should be automatically routed to the correct provider via your phone company			
Water	Bristol Water (water supplies)	0845 702 3797	0800 801 011
	Wessex Water (problems with sewage)	0345 600 3 600	0345 600 4 600
Telephones	British Telecom	0800 800 150 (customers only)	
	Openreach		0800 023 2023
Damage to Parish telephone infrastructure should be reported to Openreach			

If there is an emergency affecting your whole Ward or Parish, you may be needed as a volunteer; find out if the emergency plan has been activated.

Somerset Emergency Community Contacts				
Jane Walker (East Ward)	2 Harters Close, Coxley BA5 1RE	01749 679530	07927 620476	goldenapplejane @gmail.com
Jim Reeves (West Ward)	White House, Haymoor Lane, Coxley Wick BA5 1QY	01749 671383		jimreeves @iee.org
Matt Gilson (South Ward)	4 Chamberlain Street, Wells, BA5 2PF		07449 462727	matgilson @gmail.com
Other members of Parish Emergency Committee				
Mary Gaunt (North Ward)	The Billiard Room, Orchard Paddock, Wookey Hole, BA5 1BP	01749 674026		rosamundmarygaunt @gmail.com
Jenny Baker (East Ward)	The Old Police Station, Bath Road, West Horrington, BA5 3EB	01749 679225		jennifer.eve.lee @gmail.com
Parish Clerk				
Michele Exton	c/o Monitoring Officer, MDC, Shelton Mallet BA4 5BT		07498 780143	parish.clerksco @yahoo.co.uk

Other Useful Contacts		websites
Environment Agency (reports)	0800 80 70 60	www.environment-agency.gov.uk
Environment Agency Floodline (advice)	0345 988 1188	Telephone service only
Highways England (formerly Highways Agency)	0300 123 5000	www.gov.uk/government/organisations/highways-england
Met Office	0370 900 0100	www.metoffice.gov.uk
NHS Direct	111	www.nhsdirect.nhs.uk
Crimestoppers	0800 555 111	www.crimestoppers-uk.org
Victim Support	0808 168 9111	www.victimsupport.org.uk
Samaritans	116 123	
Somerset County Council	0300 123 2224	www.somerset.gov.uk
Mendip District Council	0300 303 8588	www.mendip.gov.uk